# Special Announcement

Starting October 1st 2025 RJS Fashion LLC. will adhere the following new policies and regulations to ensure the quality of the brand's services advances as well as maintains the brand's integrity to uphold their customer's values and needs.

### Client Conduct Clause

The Client agrees to engage with the Stylist/Designer, their associates, vendors, and tradespeople in a professional and respectful manner at all times. Any conduct deemed disrespectful, including but not limited to the use of foul or harsh language, discriminatory behavior, or harassment, will not be tolerated. Should such behavior occur, the Designer reserves the right to terminate the project immediately. In the event of termination under this clause, the Client will forfeit any deposits paid and will not be entitled to refunds for work already completed. Additionally, the Client may be liable for any remaining balances due for services rendered or expenses incurred up to the termination date. This clause is implemented to ensure a positive and productive working environment for all parties involved.

### Securing a Service

**The rates DO NOT** include the purchase of clothing and other items needed for events and styling, nor a photographer or makeup artist.

RJS understands budgeting and believes in making sure that each of our clients gets the look they desire at an affordable cost. We will NOT waste your money or advise a lofty purchase! We require half of the fee to be paid before the event to lock in the date, allowing us to proceed with preparing for the occasion.

Due to high volume workflows, the brand will aim to respond to inquiries within 5-12 days of email requests. Any other forms of requests will be difficult to manage and cannot be guaranteed a response.

**Virtual Styling consultations** (starting at \$50) and any \$100 services must be paid in full before styling can begin.

All other packages require a 50% non-refundable deposit before full styling begins.

Postponed photoshoots will be covered by the 50% non-refundable deposit.

**Day-of cancellations of services** result in an additional payment of \$75 outside of the non-refundable deposit.

**Day-before cancellations of shopping trips** that have been planned 3 weeks out will result in a non-refundable fee of \$50.

 Out-of-town (within the state - no more than an 80-mile radius) projects incur an additional charge of \$100 on top of the desired service; for out-of-state styling needs, prices vary.

Please contact us at risfashionllc@gmail.com\*

# Special Announcement cont.

# Scheduling

The client acknowledges and agrees that the stylist's ability to adhere to any schedules relies on the client's timely actions and the availability of necessary materials. Furthermore, the client understands that any unlisted meetings can affect their desired outcomes. Should there be any canceled appointments or events during the week of the event, a non-refundable fee of \$50 per cancellation or no-show will apply. If the client accumulates two no-shows, they will be barred from receiving Beyond Fresh services from RJS Fashion Ilc.

### **Purchasing**

All purchases made on behalf of the client will be charged to the client. Sales tax, shipping, and handling fees are additional to the cost of each purchase and must be reimbursed within seven days. RJS Fashion LLC is not obligated to disclose the pricing from the wholesaler or retail source if the item was already in the company's possession prior to the client's request for service. Should the client acquire materials, services, or items independently of those purchased by RJS Fashion LLC, the stylist bears no responsibility for the cost, quality, workmanship, condition, arrival/delay, or appearance of such items or services.

## Inconvenience Fees & Project Continuity

It is essential that all projects progress steadily throughout their duration. Clients are expected to communicate any obstacles or delays that may impact project timelines and deadlines. Inconvenience fees may be assessed in addition to the design fee if the client fails to respond promptly or continues to alter the scope of the design work.

### **Custom Orders**

The client is entirely responsible for the payment of all custom orders canceled after manufacturing has commenced. The cost associated with special orders canceled by the client after approval to purchase will depend on the terms and conditions established by the manufacturer, supplier, or designer of the item(s).